

W-03912A-11-0014

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 93448

Date: 2/22/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Evelyn Last: Smith

Account Name: Evelyn Smith

Home:

Street:

Work: (000) 000-0000

City: Pearce

CBR:

State: AZ Zip:

is:

Utility Company: Sunizona Water Co. / AKA Narvol D. Bales

Division: Water

Contact Name: Narvol D. Bales

Contact Phone: (520) 824-3616

Nature of Complaint:

2-22: Customer called, left msg. Returned call to learn that she is very much against rate increase of 120%. It's a "little too much. 120% increase---I think not."

She also had a question about well digging. Ref'd her to ADWR. CLOSED
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

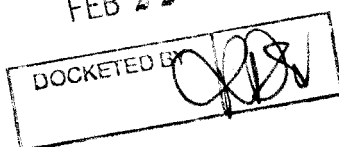
returned call to customer as noted in complaint section. Complaint/opinion filed in docket #W-03912A-11-0014.
End of Comments

Date Completed: 2/22/2011

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Arizona Corporation Commission
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